

PRESS RELEASE

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Slovenia adopts PEMEA standard and joins european countries revolutionizing their emergency communications

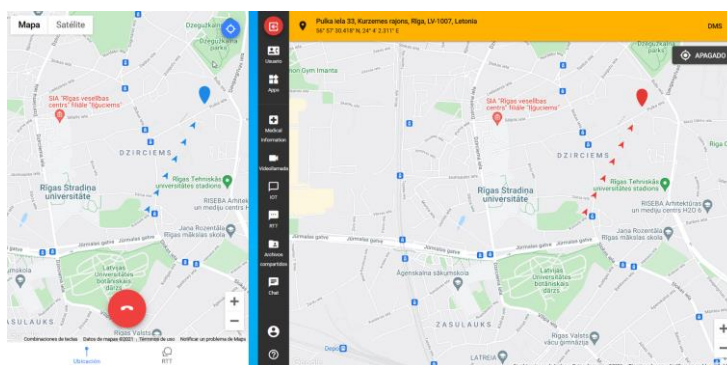
After Italy, Finland, Romania and Spain, it is the turn of Slovenia to join the group of European countries that are adopting the PEMEA standard to modernize their emergency communications and exploit all the possibilities of technology for public safety.

PEMEA, the revolution is underway for the emergency call

PEMEA (Pan-European Mobile Emergency Application) is defined by ETSI (European Telecommunications Standards Institute) in the technical specification TS 103 478. The PEMEA network is promoted by the European Emergency Number Association (EENA) and deployed by european providers like Deveryware. PEMEA aims to **enable European citizens to contact the nearest emergency center, using multimedia communications.**

Thanks to PEMEA network, PSAPs (Public Safety Answering Points) and App manufacturers can deploy enhanced ETSI communication features such as:

- **Instant Messaging (Chat)**
- **RTT (Real-Time Text)**
- **Audio - video communication**
- **File Exchange**



All this while maintaining full compliance with data protection laws (GDPR).

By design, the **PEMEA network enables roaming**. This means that slovenian app users will be able to contact not only the slovenian emergency centers but also the emergency centers of Europeans countries when they are abroad. In the same way, users of other PEMEA compliant apps will be able to reach the Slovenian PSAP.

Deployment of PEMEA in Slovenia

The agreement was signed at the end of 2021 between the Authority in charge of emergency communications in Slovenia (Slovenian Public Safety Answering Point: **ACPDR/ Administration for Civil**

Protection and Disaster Relief), the French company Deveryware, which is supplier of the PEMEA network elements through its GHALE platform, and Telekom Slovenije, the leading telecom operator in Slovenia which is hosting the PEMEA network elements in its datacenters and is providing highly secured communications.



The deployment is planned to be finished during the first half of 2022. The population of Slovenia is 2.1 million people who will be able to benefit from PEMEA technology when contacting emergency services.

"We are delighted to be working alongside Telekom Slovenije and ACPDR on this project. Slovenia is part of the "club" of pioneer countries in the adoption of these technologies that tomorrow will become the standard to handle emergency calls and offer the general public all the benefits of technology." added Jacques Salognon, President and founder of Deveryware.

PEMEA was recently deployed in Andalusia (Spain). The Basque Country and other collaborations and experiments in Europe are also underway.



About the Administration for Civil Protection and Disaster Relief (ACPDR)

The Administration for Civil Protection and Disaster Relief is a constituent body within the Ministry of Defence that carries out administrative and expert tasks regarding protection, rescue and disaster relief as well as other tasks regarding protection against natural and other disasters.

In the event of natural or other disaster, Administration for Civil Protection and Disaster Relief works alongside slovenian armed forces, police force, professional and voluntary organisation, local communities, companies, institutes or other organizations.

The primary task is to perform administrative and technical duties within the national disaster management system, especially in the areas of preparedness and response to disasters. The implementation of education and training of fire fighters, civil protection and other rescue unites is carried out at the training centre at Ig and its sub-centres in Sežana and Pekre. The administration has 13 regional offices covering designated geographical parts of Slovenia. In every regional office, there is a regional emergency notification centre, responding to 112 emergency call number. The Administration for Civil Protection and Disaster Relief also leads, coordinates and implements the international activities of the country in the field of rescue and protection at bilateral and multilateral levels.

www.sos112.si/eng

About Telekom Slovenije

As the leading slovenian provider of communication solutions, Telekom Slovenije continuously strives for the development and introduction of new innovative technologies, facilitates the connectivity of users in the best network in Slovenia and provides them the most advanced services and an excellent user experience. Telekom Slovenije manages the largest and fastest network that, according to users, is also the best and most reliable. In addition to the national operator in Slovenia, the Telekom

Slovenije Group is also present through its subsidiaries in Kosovo, Croatia, Bosnia and Herzegovina, Serbia, Montenegro and North Macedonia. The Telekom Slovenije Group manages one of the most complex backbone networks in all of South-East Europe.

www.telekom.si/en

About Deveryware

Founded in 2003, Deveryware is the expert in global security investigative technologies and services, committed to serving the security of states, businesses and populations through innovative digital technologies and high value-added solutions.

With a revenue of around 41 million euros in 2021 and 160 employees, the group is present in Europe, Africa, North and South America. It attaches significant importance to Research & Development and invests 10% of its turnover in it. Focused on customer satisfaction, the Deveryware group has been implementing Quality and Environmental policies since 2012 for which it has received ISO 9001 and ISO 14001 certifications.

www.deveryware.com

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